



# TAKE COMFORT IN OUR SUPPORT

On-going support from CSSI gives you valuable knowledge and protection over the long term. Sign up and receive updates on your system software and hardware, support for your facility staff with pre-season inspections, and a regular maintenance to make sure you get the most from your building's mechanical and electrical systems.



## TECHNOLOGY UPDATES

CSSI will provide Alerton software updates as they become available – providing added features, increased communications, and faster processing speed to keep your system software state-of-the-art.



## ONLINE TROUBLESHOOTING & DIAGNOSTICS

We provide troubleshooting and diagnostics assistance via telephone, modem and/or an internet connection. We will sign-on to your system to fix the problem then contact you when conclusions have been reached.



## ONSITE BUILDING CONTROL SYSTEM DATABASE PROTECTION

Alerton Workstation Database and Graphics backups safeguard your HVAC Control System's vital databases of business information from unforeseen and costly catastrophic events (lightning strike, electrical power surge, flood, physical damage, etc.).



## BUILDING CONTROL SYSTEM ANALYSIS

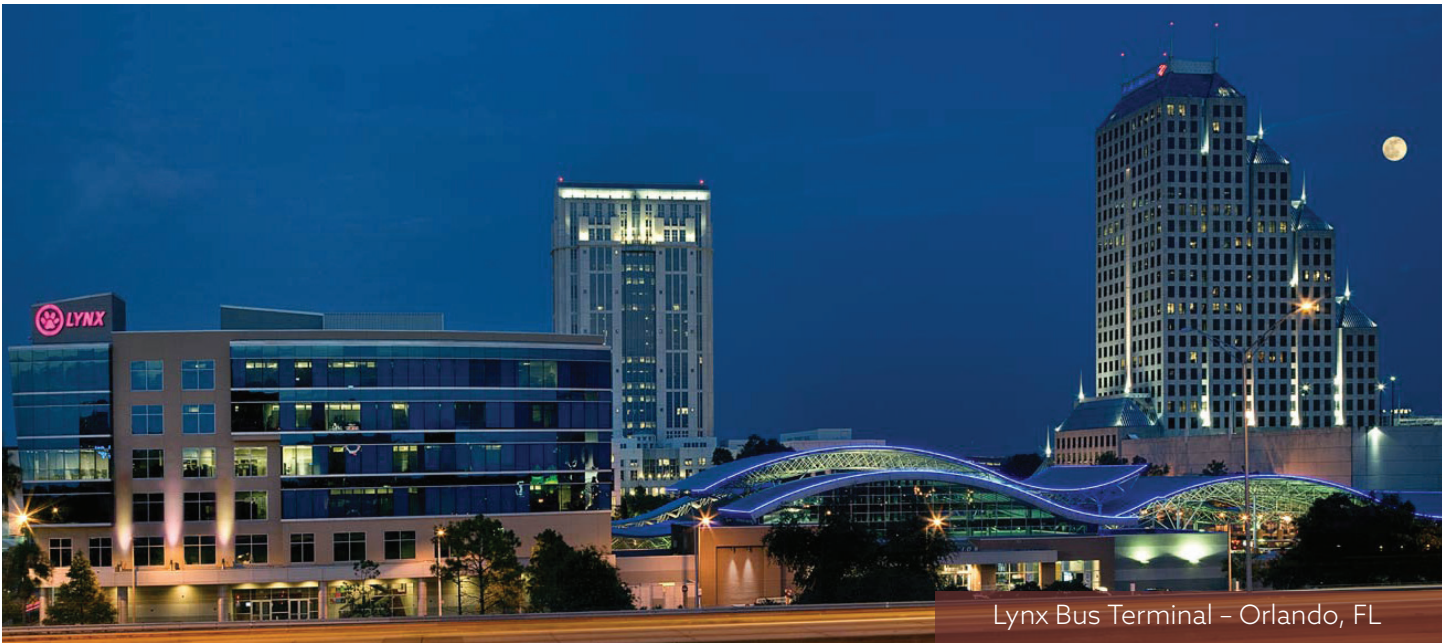
Your DDC control system is a dynamic and interactive system. As such, its operations, graphics and programming change over time. With Control System Analysis we will:

- Inspect the physical and electrical condition of each global controller
- Perform a sequence of operations review
- File & database analysis
- Review alarms, trend logs, schedules and energy log reporting
- Perform Envision server computer performance optimization
- Compare to the prior status report and meet with you to discuss the effects of the changes



## DDC DATA COMMUNICATION PERFORMANCE ANALYSIS

We will analyze the physical condition of your DDC data network and the performance of the data communications, then make recommendations for improvement.



Lynx Bus Terminal – Orlando, FL

# OPTIONAL PROGRAMS

CENTRAL EQUIPMENT FUNCTIONAL PERFORMANCE TESTING	
Air Handler Functional Performance Testing	Two (2) times per year
Chiller/Chilled Water System Functional Performance Testing	One (1) time per year
Boiler/Hot Water System Functional Performance Testing	One (1) time per year

# ADDITIONAL SERVICES



### ENERGY STAR Benchmarking

To benchmark your facility as a response to local or state regulations, or simply to better understand its energy performance, CSSI can perform the benchmark, provide you a summary report, and keep your information up-to-date.



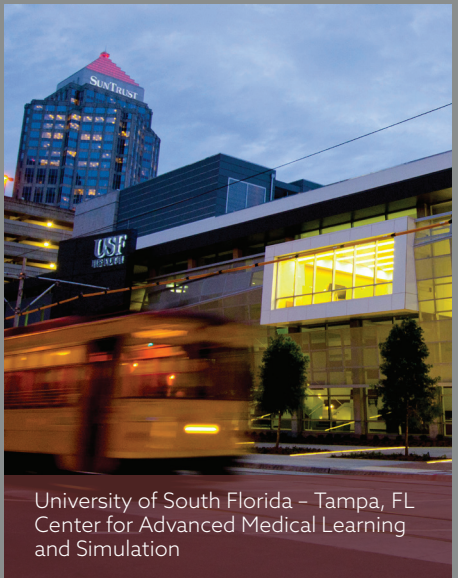
### Consultative Services and Training

CSSI's highly-trained technicians are available to assist your staff in troubleshooting tough problems or to conduct helpful on-site training.



### CSSI clientCARE Package

This cloud-based software solution provides Continuous Commissioning, Advanced Fault Detection & Diagnostics, Reporting and Energy Analytics & Alarming.



University of South Florida – Tampa, FL  
Center for Advanced Medical Learning and Simulation